



Customer's details

Name:

Telephone:

Address:

Postcode/Zip code:

Town/City:

Country:

E-mail:

Order Details

Order number:

Order made on:

Details of item being returned

Size:

Description of the item:

Colour:

Reason for return:

General Conditions

All exchanges or returns must be made in their original packaging.

Exchanges for a different item or size must be sent by post to the following address:

Gest Carris SL
Rúa Vilar 15B
15705 Santiago de Compostela (Spain)

You may also exercise your right to withdraw by returning the item by post within 14 calendar days of receiving it, addressing it to:

Gest Carris SL
Rúa Vilar 15B
15705 Santiago de Compostela (Spain)

***After filling in the return form.

Once BLUESOCK SHOP has received and checked the item, a full refund will be processed (including delivery costs) using the same method used to pay for the item. If the refund is partial, only the price of the item that has been returned will be reimbursed.

The cost of returns made by post must be paid by the customer. Under no circumstances will BLUESOCK SHOP accept returns made on cash on a delivery basis.

In the event of receiving the wrong item or one in faulty condition, please contact BLUESOCK SHOP by e-mail at shop@bluesockshop.com and we will tell you how to proceed.